

### Resurrect Your Leads with Al Database Ignite

Stop chasing cold leads! These are hot leads who want to talk to an agent - right now!







With **Matt Croteau** 



Thursdays at 10am PT



### **Training Objectives**

- Understand how Al Ignite works
- 2 Best practices for handling transfers
- Lead follow-up and smart list strategies

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# What is Al Database Ignite?



A one-time, aggressive outreach to revive your old leads



Designed to "wake up" your database with Al Voice

# What is Al Database Ignite?



## Important!



At least 10K leads recommended



Campaign ends when your budget is used up OR we finish working your list



Can be renewed with another upfront budget

# **How the Ignite Campaign Works**



- → Leads you've imported to a pond and tagged get cold-called by AI Voice
- → When a lead agrees to talk to an agent, the AI assistant will transfer the call

### Important!

- → After calling/texting ends, leads are considered "worked"
- → No additional outreach unless you switch to AI Core
- → To stop Al Ignite from contacting a lead, remove them from the pond, remove the tag, or change the CRM stage. Revert the changes to resume Al Ignite.

#### **Handling Al Call Transfers**



- You'll get a live transfer when the AI connects with a responsive lead
- Caller ID will show the lead's number (make sure you let us know which FUB inbox the pond corresponds to)
  - **Opening Lines:**

"Hi [Lead's Name], this is [Your Name] with [Company]. I just got your info—while my assistant sends that over, I'd love to hear more about your home search!"

**Build Rapport Quickly:** Use friendly, low-pressure questions

"Tell me more about your search?"

- "What are you hoping to change about where you live?"
- Flip Objections into Wins:
  - "I specialize in helping people just starting to plan."
  - "I love working with buyers who are figuring things out!"
- Set the Appointment:

"Let's do a 45-minute planning session—I do these Wednesdays or Saturdays. What works better for vou?"

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# What If You Missed A Call? Here's What To Do



Follow up within 24 hours



Use tag
Al\_VOICE\_NEEDS\_FOLLOW\_UP to
identify the leads to follow up with



Set reminders to follow up for 2 weeks





# Managing Ignite Leads in Your CRM

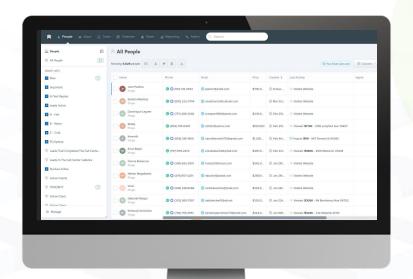
Recommendation for Smart Lists to Use



Leads recently tagged with AI\_VOICE\_NEEDS\_FOLLOW\_UP



Leads recently tagged with AI\_ENGAGED



#### **Managing Your Inbox**



Leverage AI tools to optimize inbox management and enhance lead engagement

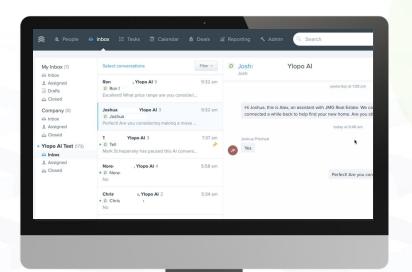


Develop response templates for consistent and efficient communication.



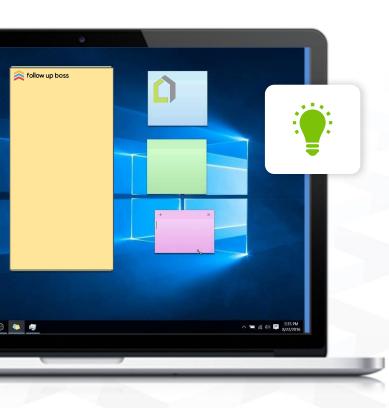
Monitor leads and ensure closure for all completed conversations.

**Inbox Management Tips for Agents** 



#### **Additional Reminders**







Don't move leads to stages that stop Ignite unless you're ready to take over



If you want to pause AI activity, remove them from the pond or change stage



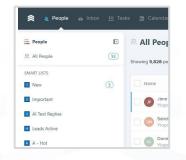
Keep an eye on the FUB Ylopo widget to check if Al Voice is still working the lead

#### Recap











Answer the phone!

Use the script + follow up even if you miss the call

Work your Smart Lists and track lead tags If you want to keep nurturing leads after Ignite ends, you have the option to upgrade to Ylopo Al Voice Core

#### **Questions?**







## Thank you!